



Institute of Management Services

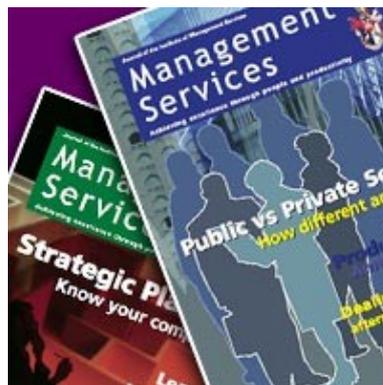
Newsletter November 2017

IMS Journal Moving to Electronic Format

The Institutes Council of Management has taken the decision to cease mailing a printed quarterly journal to Institute members.

This decision follows extensive consultation with members over the past six months which indicated that 96% of those taking part in the consultation process favoured a move to an electronic IMS Journal.

The final IMS printed Journal will be mailed to members in June 2018 after that subse-



quent quarterly Journals will be available on the Institutes website for members to either view online or download in pdf format.

For those members who still wish to continue being supplied with a quarterly printed Journal this facility is still available to them upon payment of an annual subscription of £25 to cover the cost of the four printed Journals and UK postage.

If you are interested in subscribing to obtain a printed Journal from September 2018 then please contact the Institutes office at email: admin@ims-productivity.com and register your interest.

Disorganisation is Impeding Productivity

A recent study has found that unproductive working practices in UK companies are a normal state of affairs, with 42% of employees admitting to spending most of their day on futile “work about work” (status meetings, organising work, and tracking down information), as opposed to doing their actual work and moving projects forward.

As well as impeding productivity, plain-and-simple disorganisation is actually threatening staff retention: almost a third (31%) of UK employees admit they have either thought about leaving or actually left a job as a result of their company simply

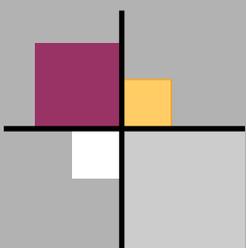
being too disorganised. The survey of more than 2,000 UK employees commissioned by Asana, a fast-growing collaboration software company aimed to help teams organise, manage, and complete their work more efficiently.



The company conducted the research to understand the

state of day-to-day workplace productivity in the UK as its UK paid customer base has doubled over last year.

Chris Farinacci, head of business at Asana, comments: “Today, even at the world’s greatest companies, there are still constant challenges to keeping everyone on the same page, and way too much time is spent on “work about work” instead of getting work done. Information overload combined with a lack of clarity has led to these poor working habits, and it’s now outright limiting the productivity and morale of UK business teams and employees.





Chris Proctor, chief executive of Oneserve, said:
“The types of technical fault that caused machine downtime varies widely depending on the type, age and usage of the machine.”



Mobile Phone Coverage in the UK is "Deplorable"

According to the chairman of the national infrastructure commission, Lord Adonis mobile phone coverage in the UK is "deplorable". His comments come on the day that Lord Adonis launched a public consultation into the UK's infrastructure

He argued that mobile phone companies need to be pushed to raise investment in their phone networks stating. "Making a

mobile phone call is rather like watching an early Charlie Chaplin black and white film where the picture is fuzzy and it disappears every 10 seconds or so. "And try making a mobile phone call on a train and it's nearly impossible across much of the network," he said.

Ofcom which regulates the phone industry said: "We agree that mobile coverage must improve, and we also

want to see more people right across the country being able to access faster broadband. "Our rules mean virtually all UK premises must receive a 4G signal by the end of this year."

Those of us involved in productivity improvement well know that improving mobile broadband speeds, will improve the productivity for businesses.

Faulty Machines Hampering UK Productivity

Broken or faulty machines are hampering productivity in the UK and costing the manufacturing industry £180bn every year, according to a new research report by the predictive field service company Oneserve.

The research highlighted that each year, faulty machinery costs British firms three per cent of all working days, or 49 hours of work and £31,000 per com-

pany.

The survey covered 1,000 business leaders in manufacturing and found three quarters outsource their machine maintenance at a cost of around £120,000 a year while 83 per cent said they replace machines at least once a year.

Chris Proctor, chief executive of Oneserve, said: "The types of technical fault that caused machine down-

time varies widely depending on the type, age and usage of the machine. However, one of the most common technical faults is the overheating of particular parts, especially where there is metal on metal, as these can short electrical circuits and cause the machines to stop running". He also indicated that the scale of the losses businesses faced due to machine downtime was "truly shocking".

IMS Members Contact Details

Do we have the Correct contact details for you?

It would assist if members updated the Institutes office with any recent changes to their contact details be they postal addresses, phone numbers or email addresses.

Up to date email contact details will be essential

when the journal goes online in September 2018.

Email:

admin@ims-productivity.com

Or

Telephone: 01543 266909

Office Hours are Monday to Thursday 9.00am—4.30pm

Please do ensure that the Institute has your correct contact details.

Institute AGM 2017

The Institute held a very successful AGM at the George Hotel, Lichfield on 20th October 2017 with some 22 members in attendance. The formal parts of the AGM saw members voting to set membership subscription rates for 2018 and the acceptance of the Institutes Financial accounts for 2016.

It was reported to members that the IMS Certificate qualification was attracting increasing numbers of students from both public and private sector organisations with approaching 100 new students in 2017. The result of this student intake is that year on year the IMS is increasing its membership numbers.

During the open session of the AGM discussions took place on the Institutes Journal, region structure and services to members. It was stressed that as always the Institute welcomes in-

formed suggestions that would enhance the service provision the Institute provides to its members. Those reading this email newsletter are invited to contact the Institute at its email address admin@ims-productivity.com to put forward informed and detailed proposals for enhancing IMS services to members.



Following the AGM an event was held entitled Workplace Productivity – Modern Perspectives and members were treated to two interesting talks by John Heap and Professor Colin Coulson-Thomas on the themes of productivity.

An Honorary Fellowship of IMS was conferred on Professor Colin Coulson-Thomas in recognition of his outstanding contribution to the field of productivity over many years.

A Presentation was also made to John Heap for his Outstanding Contribution to the Institute. John has been a member of the Institutes Council of Management for forty years and in that time he has held the positions of Chairman, Deputy Chairman and also Treasurer. John is a respected worldwide authority on productivity and has lectured around the world on the topic.

Council of Management 2018

Julian Cutler — Chairman
Malcolm Towle — Deputy Chairman
David Blanchflower — Treasurer
Andrew Muir — Company Secretary
Richard Taylor — Chair of Membership
Simon Tate — Chair of Education
John Davies
John Lucey



*“Achieving excellence through people
and productivity “*

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Management Services Journal

Current Issue

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