



Institute of Management Services

Newsletter October 2015

Cloud Based Office Productivity

Businesses have doubled adoption of cloud-based office productivity tools over the past year, and in that period Microsoft has replaced Google as the market leader, according to a comprehensive new study released by Bitglass.

The cloud access security broker based in Silicon Valley reported that almost half of global businesses now use a cloud productivity suite, and that Microsoft has tripled its penetration into that market.

The 2015 Cloud Adoption Report, which culled Internet

traffic from 120,000 organizations using analysis bots, was the second from Bitglass to track Software-as-a-Service adoption rates at a global scale.



In 2014 just under a quarter of small businesses, and 18% of large ones, with more than 1,000 employees were using cloud-based e-mail.

In the latest Bitglass study,

more than 44% of small companies had adopted cloud-based email like Gmail or Exchange Online.

In relation to larger companies the research indicates that more than 57% of firms with more than 1,000 employees now use cloud-based email, growth of more than 300% in a single year.

One in four employee's access work emails outside contracted hours

Over a quarter (28%) of employees feel compelled to check work emails while on holiday or at weekends. A further 15% of employees work additional hours to their contracted hours.

Research for the mental health provider Priory Group showed younger workers felt more inclined to access work

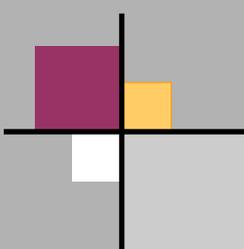
emails out of hours than older colleagues (23% of those aged 18-24 compared to 10% of over 55s).



Worryingly, one in 10 (10%) aged 25-34 worked between

11 and 20 hours overtime a week, compared to 5% of those aged 35-44.

An overwhelming number of the 500 working adults surveyed (96%) worked beyond their contracted hours and over half (53%) work at the weekends or during annual leave.





Nigeria National Productivity Order of Merit Award

President of Nigeria Muhammadu Buhari has conferred the National Productivity Order of Merit Award on Lubcon Limited, an indigenous oil lubricant producing company.

This highest award of the National Productivity Centre, an organ of the Federal Ministry of Labour and Productivity, was conferred on Lubcon recently in Abuja at a ceremony marking the 15th

edition of the National Productivity Day.

Presenting the award, the President was represented by the Permanent Secretary, Federal Ministry of Labour and Productivity, Dr. Clement Illoh who expressed his delight about the criteria used to determine the overall winners at this year's edition of the awards. He stated: "Ten thousand entries were received this year by the

award committee; the entries were shortlisted to 11 winners in the individual category and two winners in the corporate category. Lubcon Oil was picked for its high level of professionalism, the use of cutting-edge technology, optimum returns to shareholders, and immense contribution to wealth creation, employment generation, and overall development of Nigeria."

"NHS England chief executive Simon Stevens set out how NHS organisation will be supported to help their staff to stay well".

NHS England initiative to improve staff health

NHS England has launched a £5m initiative to improve the health and wellbeing of 1.3 million health service workers and cut the £2.4bn cost of staff absence in the service.

Speaking at the recent NHS Innovation Expo conference, NHS England chief executive Simon Stevens set out how NHS organisation will be sup-

ported to help their staff to stay well - including serving healthier food, promoting physical activity, reducing stress, and providing health checks covering mental health and musculoskeletal problems, the two biggest causes of sickness absence across the NHS.

Estimates from Public Health England put the cost to the NHS of staff

absence due to poor health at £2.4bn a year - accounting for around £1 in every £40 of the total budget. This figure is before the cost of agency staff to fill in gaps, as well as the cost of treatment, is taken into account.



Is Windows 10 the key to solving the UK's productivity crisis?



With Windows 10 adoption gathering a good head of steam and Microsoft's plan to "place productivity" at the centre of its offering, the enterprise now needs to embrace better deployment and adoption of the right software to capitalise, according to Martin Neale, CEO of cloud computing

company ICS Solutions - a Microsoft gold partner in the UK.

"The Microsoft application suite has been enormously successful and its deployment is ubiquitous among the majority of UK organisations," said Neale. "However, within this suc-

cess is a deeper challenge to ensure the widespread use of applications by employees. There is a lot of functionality that people could use more effectively, but a lack of awareness or experience is getting in the way of achieving improved productivity.

UK Manufacturing Investment

The EEF is the manufacturers organisation dedicated to supporting business and championing manufacturing and engineering in the UK and its objective is to help our industry thrive, innovate and compete locally and globally.

In June 2015 the EEF published its annual Investment Monitor report, which tracks manufacturers' investment plans in plant and machinery over the next two years. This year's report is also concerned with the role of investment – and manufacturing investment in particular – in the UK's pro-

ductivity performance.

The report offers some revealing insights into the UK's investment and productivity trends as well as investment patterns in the manufacturing sector for the next two years.

The UK's productivity shortfall, commonly referenced as the 'productivity puzzle', has been widely publicised over the last couple of years. The 'puzzle' points to the fact that productivity growth in the UK has flat-lined since the recession and fallen behind that of most of its G7 competitors.

Investment Monitor 15 shows that, in fact, productivity in the UK has been poor for some time now. From 1970 to 2007, productivity in level terms in the UK has trended about 6% below the G7 average.

One of the reasons identified for weak productivity in the UK is under-investment. Taking average figures from 1970 to 2014, the UK has the lowest historic share of investment to GDP in the G7 – 18.2% compared to 21.2%.

The full 2015 Investment Monitor report can be seen [here](#).

Why Not upgrade your IMS Membership?

All Institute members are urged to consider upgrading their membership. If you have held the grade of Member with the designatory letters, MMS or MMS(Dip) for at least five years and have gained the necessary experience in your profession you could well meet the criteria to apply for the grade of Fellow FMS.

You may have held the grade of Associate AMS for three years and should consider up-

grading to a full Corporate Member of the Institute which allows you to use the designatory letters MMS.

"Being entitled to use the term 'Associate', 'Member' or Fellow' of the Institute of Management Services is a 'badge' of recognition indicating achievement, impact and high standards as well as the professional standing of those elected," said Andrew Muir IMS Chairman.

Making an application for upgrading your membership of the Institute is straight forward your application will be fully considered by our Membership Panel which consists of three senior Fellows of the Institute.

If you would like to find out more about upgrading your membership with the Institute see the link below.

[Click here](#)

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Institute AGM

The Institutes fiftieth Annual General Meeting is to be held on Friday 2 October 2015 at 10.30 am. In the Charter Room at The George Hotel, Bird Street, Lichfield, Staffordshire WS13 6PR.

All members of the Institute can attend this event and all Corporate members which are those which hold the grade of Member, Member (Dip) or Fellow are entitled vote.



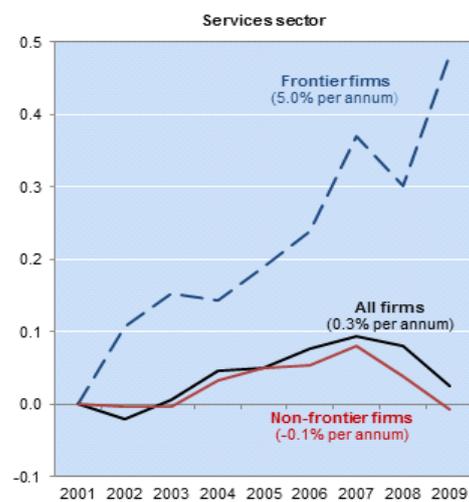
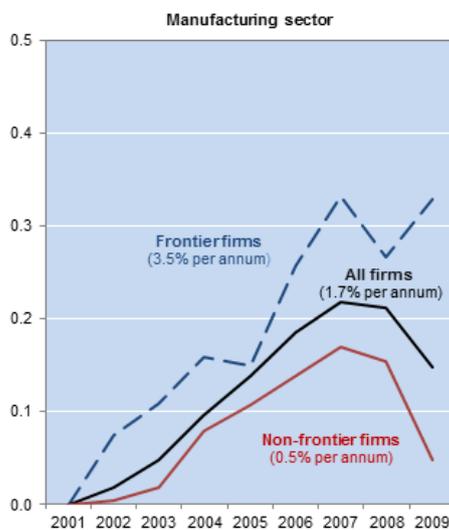
Productivity Is Soaring at Top Firms and Slow Everywhere Else

Productivity growth is the most important driver of long-term economic growth and well-being. In the 1990s and early 2000s we saw a big productivity surge which was principally based on the development and deployment of information and communication technology (IT), the In recent years the United States and other OECD economies have witnessed a significant decline in productivity growth. This has been exacerbated by the Great Recession and the weak post-crisis economic recovery. The

simple fact is the slower productivity grows, the less prosperous the world will be.

OECD analysis shows that the productivity of the most productive firms – those on the “global productivity frontier” in economic terms—grew steadily at an average 3.5% per year in the manufacturing sector, or double the speed of the average manufacturing firm over the same period. This gap was even more extreme

in services. Private, non-financial service sector firms on the productivity frontier saw productivity growth of 5%, eclipsing the 0.3% average growth rate. Perhaps more importantly, the gap between the globally most productive firms and the rest has been increasing over time, especially in the services sector. It would appear that some firms “get it” right and others don’t, and the divide between the two groups is growing over time.



*“Achieving excellence through people
and productivity “*

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