MILLENNIALS:
Building customer relationships and HR strategy

EMAIL MADNESS

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The Institute acts as the qualifying body for the Management Services profession in the UK, focusing developments in practice and knowledge and acting as a forum for information exchange. This in turn enables our members who work under a variety of job titles across the whole of the UK economy, to make a more effective contribution to the well-being of their own organisation and to the nation’s economy as a whole.

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Difference is value added

The changing dynamics

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Get to the Klingons on your side

Six steps to improving productivity, part III

How to get the Klingons on your side

The GUTS of improvement?

Zigzag and outperform linear movers

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