

From the Chairman



2005 has seen the Institute implement the life membership strategy overwhelmingly endorsed by the membership at the AGM. This, together with the head office outsourcing, has enabled us to substantially reduce the annual cost of

administration.

The Spring issue of the Journal is the first one produced by Deesons, who were the preferred company for outsourcing, and we welcome your comments on this first issue of the new look *Management Services*.

Dominic Deeson, the managing

director of Deesons, also intends producing a Journal website which will complement the publication and provide a focal point for members as well as being a repository for items of interest between Journals. More than half our members have PCs or access to them at work and we will be hopefully offering members the choice of receiving the Journal by post or electronically.

A working party is well on the way to completing the review of the current Institute web site. While this has served us well we want to further improve it so it can become a comprehensive reference point for research, archives and membership interaction.

A decision to 'outsource' the education process, while retaining responsibility for quality, is well on the way to being implemented.

Those of you who are, or have been involved in education, will know that this is a complex project and we hope to have it completed shortly. The team undertaking this work are anxious to involve all providers and ensure that the syllabus reflects current thinking in the workplace. It is hoped to publish a comprehensive report in the Summer issue of the Journal.

It has been a very intensive period of change for the Institute and I would like to extend my thanks to all Council members who have worked tirelessly to convert our vision to extend the life of the Institute. We have received a lot of very positive comments from members and these are very welcome at a time of great change.

John Lucey



Award for outstanding contribution

Wing So receives an IMS award for outstanding contribution from Mike Tarvis, Dean of Newport Business School. Wing was a student on the school's BSc Accounting and Finance degree course.

North West Region AGM and Board Meeting

The 34th Annual General Meeting of the North West Region Board was held on Saturday 4 December 2004 in Bolton.

Before the meeting began, the Chairman, Len Price, and board members offered condolences to David Blanchflower on the tragic death of his wife, Rose, with heartfelt sympathy to David and his family.

Following reports from officers, in the absence of other nominations, the existing board officers were returned en bloc. The AGM was closed and the region's board meeting started.

David Blanchflower made a council delegate report, together with topics covering the future of the Institute as already reported in *Management Services*. Other issues detailing reorganisation, membership trends, budgets, examination issues and an events programme for 2005 were also covered.

Following agreement on other actions by the various members of the board, the chairman closed the meeting, thanking all officers for their support during 2004 and wishing a prosperous New Year to our region's members.

K Kelly

North West Region 2005 events programme

Your region board would be pleased to receive views on the type and content of this year's programme of events and visits for North West members.

Please contact with contributions either Chairman Len Price on 01204 840672, e-mail lenprice@rawlyn.freeseerve.co.uk or Secretary Harry Hogg on 01942 863776, e-mail harry.hogg@blueyonder.co.uk

Your views are welcomed, so please make an early reply. Contributions will be acknowledged.